

❖ Home Delivery Permit

▪ Name of Service:	Home Delivery Permit
▪ Description (Simple Explanation of the Service):	<ul style="list-style-type: none"> Free home delivery by company's car or bicycle
▪ Service Category & Type:	<ul style="list-style-type: none"> Sub-service / Procedural
▪ Service Beneficiary:	<ul style="list-style-type: none"> Establishment
▪ Required Documents:	<ul style="list-style-type: none"> Form Application for Permit Copy of Valid License Letter from establishment Copy of Vehicle Ownership Certificate
▪ Steps for Receiving the Service (Customer Journey)::	<ul style="list-style-type: none"> Presence of the concerned party or the representative of the company or establishment for request (application) approval. Creation of request (application) and submission of papers. Payment of fees Electronic archiving of documents Receipt of permit or its transmission by email.
▪ Terms & Conditions:	<ul style="list-style-type: none"> Approval of other government entities depending on the activity (high-risk). Other approvals (if any) depending on the activity. The original permit should be displayed inside the distribution car and presented to the competent officer upon request. The permit holder should comply with the laws and regulations and use the tag for permitted purposes.
▪ Fees:	<ul style="list-style-type: none"> AED 100. Administrative Services Application Form AED 50
▪ Service Correlation with other Services:	<ul style="list-style-type: none"> N/A
▪ Service Delivery Channels:	<ul style="list-style-type: none"> Service Delivery Centers
▪ Service Code:	<ul style="list-style-type: none"> Application for Permit No .TL21
▪ Service Delivery Duration::	<ul style="list-style-type: none"> 10 mn
▪ Limitation of the Service:	<ul style="list-style-type: none"> N/A