

❖ Automated Machine Installation Permit

☑ Name of Service:	<u>Automated Machine Installation Permit</u>
☑ Description (Simple Explanation of the Service):	<ul style="list-style-type: none"> Self-service machine such as: (ATM machine, Telephone Bill Payment Machine, self-service photocopying machine, insurance certificate issuance machine)
☑ Service Category & Type:	<ul style="list-style-type: none"> Sub-service / Procedural
☑ Service Beneficiary:	<ul style="list-style-type: none"> Establishment
☑ Steps for Receiving the Service (Customer Journey)::	<ul style="list-style-type: none"> Application for Permit Statement from Central Bank of number of machines Detailed letter from the concerned bank with machines numbers and locations. Presence of the concerned party or the representative of the company or establishment for request (application) approval. Creation of request (application) and submission of papers. Payment of fees Electronic archiving of documents Receipt of permit or its transmission by email.
☑ Terms & Conditions:	<ul style="list-style-type: none"> The permit holder must comply with the laws and regulations and renew the permit on time Permit number must be mentioned on the machine.
☑ Fees:	<ul style="list-style-type: none"> AED 1000 per machine annually Fees of Administrative Services Application Form AED 50.
☑ Service Correlation with other Services:	<ul style="list-style-type: none"> N/A
☑ Service Delivery Channels:	<ul style="list-style-type: none"> Service Delivery Centers
☑ Service Code:	<ul style="list-style-type: none"> Application for Permit No .TL21
☑ Service Delivery Duration::	<ul style="list-style-type: none"> 10 mn
☑ Limitation of the Service:	<ul style="list-style-type: none"> N/A