

❖ Permit for Food Delivery during the day of Ramadan

☑ Name of Service:	<u>Permit for Food Delivery during the day of Ramadan</u>
☑ Description (Simple Explanation of the Service):	<ul style="list-style-type: none"> <li>• Delivery of food orders during the day of Ramadan to homes without meal offering inside the restaurant</li> </ul>
☑ Service Category & Type:	<ul style="list-style-type: none"> <li>• Sub-service / Procedural</li> </ul>
☑ Concerned Division	<ul style="list-style-type: none"> <li>• Customer Happiness Centers Division</li> </ul>
☑ Service Beneficiary:	<ul style="list-style-type: none"> <li>• Establishment</li> </ul>
☑ Required Documents:	<ul style="list-style-type: none"> <li>• Copy of valid license .</li> <li>• Application for Permit</li> <li>• Submission of request together with a site plan</li> </ul>
☑ Steps for receiving the Service (Customer Journey) :	<ul style="list-style-type: none"> <li>• Presence of the concerned party or the representative of the company or establishment for request (application) approval.</li> <li>• Creation of request (application) and submission of papers.</li> <li>• Payment of fees</li> <li>• Electronic archiving of documents</li> <li>• Receipt of permit or its transmission by email.</li> </ul>
☑ Terms & Conditions:	<ul style="list-style-type: none"> <li>• The shop shall not serve food to public during the day.</li> <li>• It shall be restricted to the preparation of meals to non-Muslims and their delivery to their locations.</li> <li>• The health conditions and hygiene shall be implemented.</li> <li>• Copy to Public Health Division</li> </ul>
☑ Fees:	<ul style="list-style-type: none"> <li>• AED 5000 for a period of one month.</li> <li>• Fees of Administrative Services Application Form AED 50</li> </ul>
☑ Service Correlation with other Services:	<ul style="list-style-type: none"> <li>• N/A</li> </ul>
☑ Service Delivery Channels:	<ul style="list-style-type: none"> <li>• Service Delivery Centers</li> </ul>
☑ Service Code:	<ul style="list-style-type: none"> <li>• Application for Permit No .TL21</li> </ul>
☑ Service Delivery Duration::	<ul style="list-style-type: none"> <li>• 10 mn</li> </ul>
☑ Limitation of the Service:	<ul style="list-style-type: none"> <li>• N/A</li> </ul>